

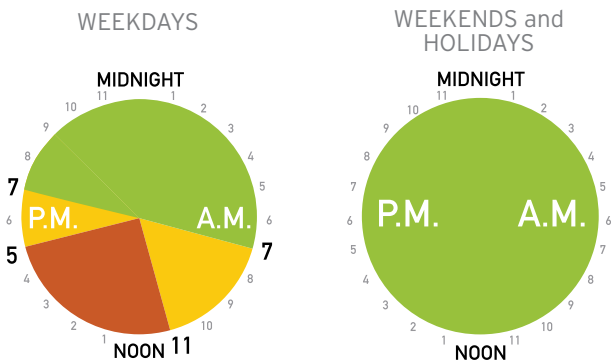
TAKE CHARGE

New electricity prices for households and small businesses start May 1, 2013

- Off-Peak 6.7 ¢ / kilowatt hour (kWh)
- Mid-Peak 10.4 ¢ / kWh
- On-Peak 12.4 ¢ / kWh

These are the prices that appear on the electricity line of your bill and are only for the electricity you use. They do not include other charges like delivery.

Summer (May 1-Oct 31) time-of-use hours



Households that aren't yet on time-of-use pricing will pay 7.8¢/kWh for the first 600 kWh of electricity they use per month and 9.1¢ for each additional kWh. Small businesses will pay 7.8¢/kWh for the first 750 kWh of electricity they use per month and 9.1¢ for each additional kWh.

If you signed an electricity contract with a company, you pay the price agreed upon in the contract, not the price set by the OEB.



Check out OntarioEnergyBoard.ca/OEB/Consumers for more information.



Ontario Energy Board



Retail Energy Contracts

If you're approached to sign or renew a gas or electricity contract for your home or small business, it's important to know who you're dealing with. Energy company salespeople must wear an ID badge and give you a business card.

REMEMBER

Four things to remember if you're approached to sign an energy contract:

- * Always make sure you get a business card and look at the salesperson's ID badge first
- * Don't share personal information (i.e. your gas or electricity bill) unless you are sure you want to sign a contract
- * Carefully read the contract, disclosure statement and price comparison provided by the salesperson
- * The Ontario Energy Board does not go door to door

Visit [OntarioEnergyBoard.ca/OEB/Consumers](https://www.ontarioenergyboard.ca/OEB/Consumers) for more information on a range of energy topics or contact our Consumer Relations Centre (open Monday to Friday 8:30 a.m. to 5:00 p.m.)

1-877-632-2727 (toll-free within Ontario)
416-314-2455 (within the GTA or outside Ontario)
consumerrelations@ontarioenergyboard.ca

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